



The Felixstowe Support Hub

A multi-functional space for business
and community support

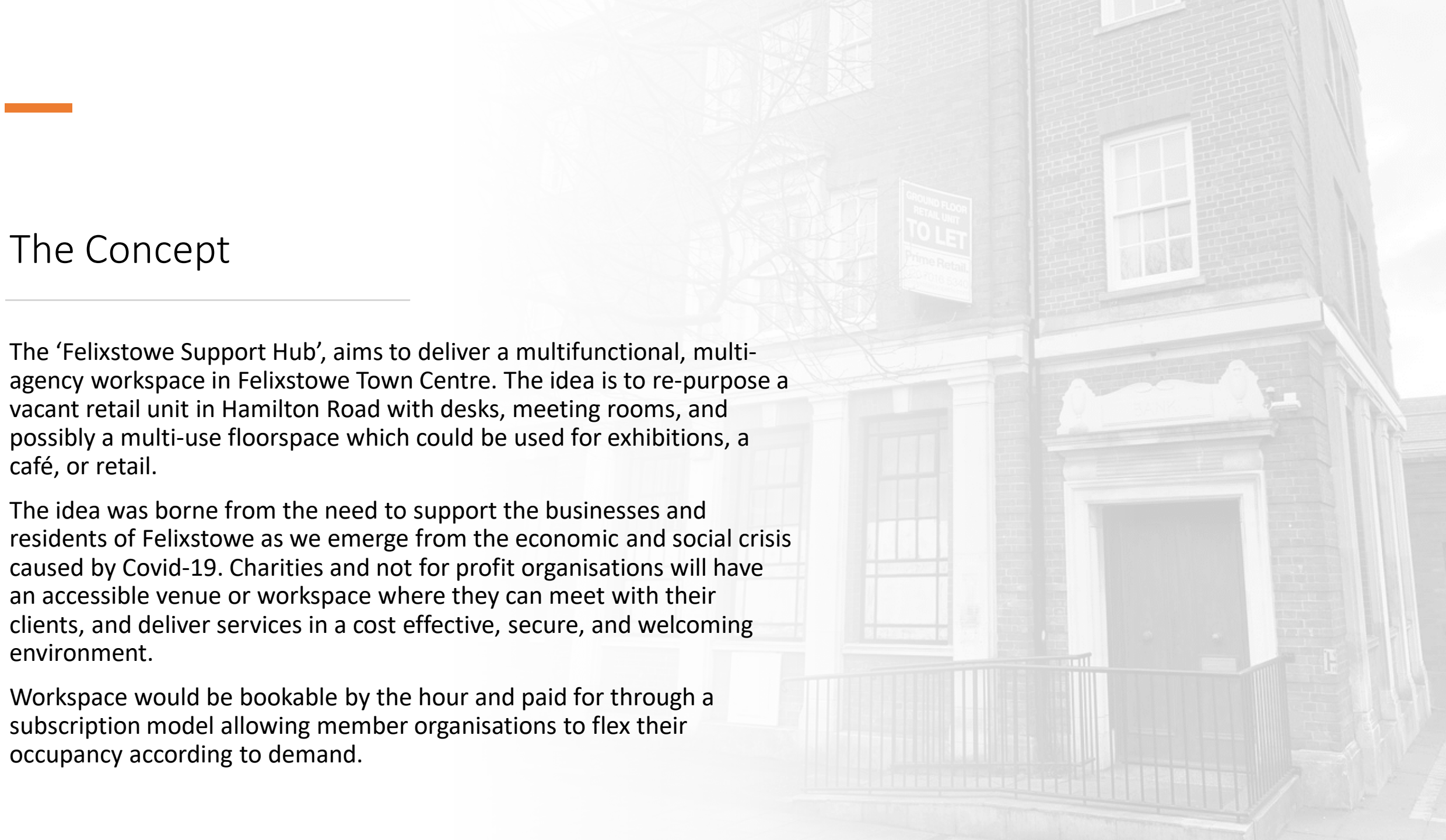


The Concept

The 'Felixstowe Support Hub', aims to deliver a multifunctional, multi-agency workspace in Felixstowe Town Centre. The idea is to re-purpose a vacant retail unit in Hamilton Road with desks, meeting rooms, and possibly a multi-use floorspace which could be used for exhibitions, a café, or retail.

The idea was borne from the need to support the businesses and residents of Felixstowe as we emerge from the economic and social crisis caused by Covid-19. Charities and not for profit organisations will have an accessible venue or workspace where they can meet with their clients, and deliver services in a cost effective, secure, and welcoming environment.

Workspace would be bookable by the hour and paid for through a subscription model allowing member organisations to flex their occupancy according to demand.





The Offer

A multifunctional space or hub providing:

Desk space – hot desks bookable by the hour

Meeting Rooms – Workshops & training

Multi-use space – Revenue generation (café, retail, exhibitions)

A central resource for providers to offer:

Business Support – Business Start-up, recovery, and growth.

Welfare Support – Skills development and routes to employment.





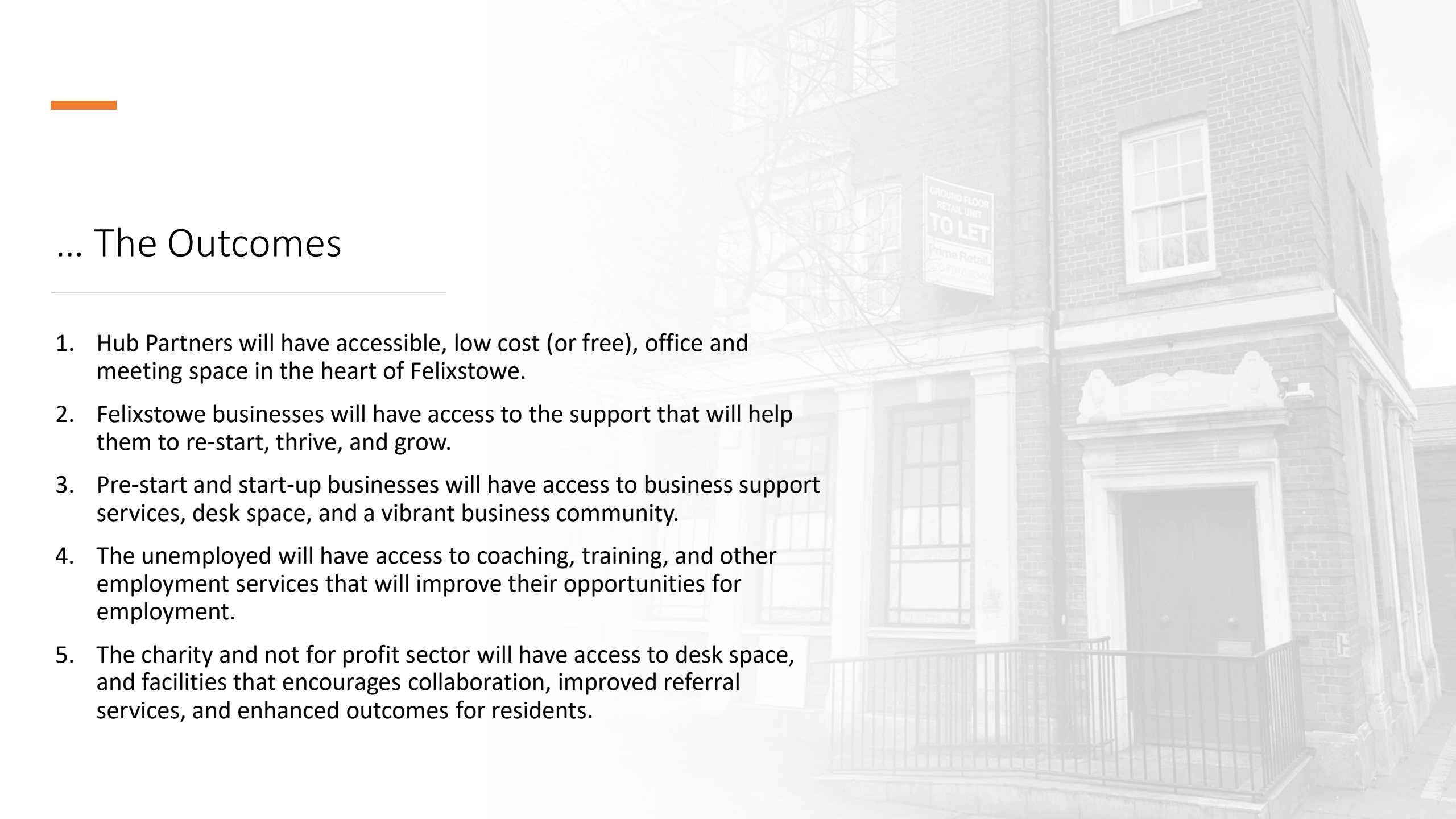
The Benefits...

1. An accessible town centre location.
2. A comprehensive service provision drawn from leading charities and support organisations operating in Felixstowe.
3. A secure and safe working environment.
4. Low cost and flexible workspace that is demand responsive.
5. Co-located service provision that encourages co-operation, collaboration, and enhanced provision.
6. A re-purposed building that will encourage footfall, and vibrancy of the town centre.
7. Stimulate business activity and support employment.





... The Outcomes

1. Hub Partners will have accessible, low cost (or free), office and meeting space in the heart of Felixstowe.
 2. Felixstowe businesses will have access to the support that will help them to re-start, thrive, and grow.
 3. Pre-start and start-up businesses will have access to business support services, desk space, and a vibrant business community.
 4. The unemployed will have access to coaching, training, and other employment services that will improve their opportunities for employment.
 5. The charity and not for profit sector will have access to desk space, and facilities that encourages collaboration, improved referral services, and enhanced outcomes for residents.
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Our Partners

Steering Group

JCP/DWP (Felixstowe)

Felixstowe Town Council

Felixstowe BID

Felixstowe Chamber of Commerce

MENTA

East Suffolk Council.

Expressions of Interest

Inspire Suffolk (ES YES)

Felixstowe Port Users Group

The ACE Project

Harlow College

One Life Suffolk

Sanctuary Housing

Churches Together (Felixstowe)

Citizens Advice Bureau

Emmaus (Felixstowe)

The Skills Network

Qube Learning

Realise Futures.

Note: All expressions of interest are tentative





The Roadmap & Key Decisions

Work Packages	Key Activities	Key Decisions/Questions
Organisation	<ul style="list-style-type: none">• Management Company	Who 'owns' the hub?
Premises	<ul style="list-style-type: none">• Premises acquisition• Survey, planning, refurbishment• Legal services	Which premises meet the needs of the project and are they available?
Funding	<ul style="list-style-type: none">• Fund raising (SIGIF, locality budgets, and charitable benefactors)• Sustainable Finance Model (setup and operating costs)	Is the project financially viable in the short and medium term? i.e. beyond the 12 month pilot period.
Operations	<ul style="list-style-type: none">• Operating model (incl. booking system)• Health & Safety, Security• Cleaning & Maintenance	Does the operating model satisfy the needs of the financial model?
Marketing	<ul style="list-style-type: none">• Internal Communication Plan (Partners)• External Communications Plan (Customers)	Who will own the communications strategy & delivery plan?



Thank You

Any questions?

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